## Reducing Reoffending Strategy: Action plan

Strategy Objective	Project / Action	Outcomes	Timescale	Responsible Service / Lead Person	Progress to date
Information and intelligence development	<ul> <li>Clear information sharing agreement for Reducing Reoffending Group and all sub groups</li> <li>1. Review current agreement</li> <li>2. Add/ remove members</li> <li>3. Agree frequency of renewal</li> </ul>	Free flowing information exchange between partnerships	March 2017	<ol> <li>LBH Community Safety and Police</li> <li>LBH Community Safety</li> <li>Reducing Reoffending Group decision</li> </ol>	There are 3 Information Sharing agreements currently in circulation • HCSP • IOM • SGV/ Gangs
	<ol> <li>Agreed Data Analysis</li> <li>What offences will be monitored</li> <li>What data needs to be collected</li> <li>Agree which organisations need to provide data and single points of contact to liaise with</li> <li>Frequency of the data sharing</li> </ol>	Data available to inform the partnership on performance and monitoring of offending within the borough	March 2017	Decision to be made at the Reducing Reoffending Group meeting and action to be followed through by LBH Community Safety	To be discussed at the next Reducing Reoffending group, 22 <sup>nd</sup> November 2017
	<ol> <li>Develop a sub group to focus on data analysis</li> <li>Key stakeholders and representatives to be identified</li> <li>Frequency of data analysis group to be determined</li> <li>Develop a process for the group to feed back into the reducing reoffending group</li> </ol>	Multi-agency sub group informing the reducing reoffending group about • Developing trends • Areas of concern • Linking work between IOM/SGV/DIP/MAPPA & ASB • Where to focus our limited resources	March 2017	Decision to made at the Reducing Reoffending Group meeting and action to be followed through by LBH Community Safety	Will begin after the agreed data analysis.
	<ol> <li>Cohort monitoring and information sharing         <ol> <li>All risk management panels to have live trackers in place</li> <li>Regular monitoring and cross referencing of those on risk management lists</li> <li>Find a secure online system/ portal, which stakeholders can log into and securely access and share information, without sending it.</li> </ol> </li> </ol>	<ul> <li>Instant updates and snapshots of all offenders on risk management panels (IOM, SGV, MAPPA, DIP) along with their current case progress.</li> <li>Reduction in duplication of offenders being discussed at more than 1 risk management panel</li> <li>Safer and more secure way of sharing information</li> <li>Reduction in the number of pre and post meeting emails.</li> </ul>	March 2018	<ol> <li>LBH Community Safety</li> <li>LBH Community Safety</li> <li>LBH Community Safety</li> </ol>	<ul> <li>1 &amp; 2)</li> <li>All risk management panels have cohort lists kept up to date on a monthly basis.</li> <li>Community Safety has hired a new data analyst to cross reference</li> </ul>

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					<ul> <li>nominals from SGV/ Missing/ CSE.</li> <li>IOM nominals are regularly cross referenced with the MAPPA team to make sure no duplication is taking place.</li> <li>All partnerships signed up to the Info. Sharing Agreement are being encouraged to have secure email addresses or sign up to the free CJSM accounts. IOM and SGV will no longer send encrypted emails, only emails through a secure source.</li> <li>At present there has been no feedback on whether or not</li> </ul>
					the volume of pre and post information has been reduced. 3) No secure online portal has been identified as of yet. All partners are being asked to only

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Supporting Offenders  Accommodation, Education, Training and Employment Finance and Debt Drugs and Alcohol	<ul> <li>Supporting offenders with accommodation needs</li> <li>Apply for further funding for the Havering IOM rent deposit scheme</li> <li>Work with London Borough of Havering and Family Mosaic in regards to accessing Derby Avenue supported accommodation</li> <li>Progress the emergency accommodation spaces option for IOM/ MAPPA Offenders being released from prison with genuinely nowhere to go</li> <li>Linking Offenders in with the Homeless Persons Unit</li> <li>Support from Citizens Advice regarding mortgage/ rent arrears</li> </ul>	Increased number of individuals in safe and stable accommodation Improved partnership working	March 2017	<ol> <li>LBH Community Safety</li> <li>Family Mosaic</li> <li>LBH Community Safety and LBH Housing</li> <li>CRC/ NPS and Police</li> <li>CRC</li> </ol>	use secure email accounts and if they do not have one then to create one using the free Criminal Justice Secure Email (CJSM). Within IOM and SGV we are phasing out password encryption. 1 No further funding has been applied for the Havering Rent Deposit Scheme. MOPAC funds may be available in 2019 if it was made as part of a Pan London/ Regional bid. 2 Derby Avenue is still being used as move on accommodation for ex-offender rehabilitation. Family Mosaic has a dedicated support worker to help aid reintegration of those nominals housed at the premises (no onsite office) 3 No official Emergency

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	Supporting offenders with education, training and employment needs         1. Jobcentre Plus Drop- in session at Probation         2. Probation based Education/ Training / Employment workshops to take place         3. Probation based CV writing workshops including the focus on disclosure of offences         4. New Jobcentre contracts to contain an element of equal opportunities for exoffenders seeking employment.         For offenders who are unable to use computers, develop a sensitive disclosure pathway for benefits application.( For offenders who are A) Sex offences B) literacy issue)	Improved employability Increased number of offenders in employment and training Improved ability to fund lifestyle through legitimate income More positive use of offenders' time Health and Economic wellbeing of the offender	March 2018	1. DWP 2. CRC 3. CRC 4. DWP 5. NPS/CRC and DWP	Accommodation has been put aside for offenders, however through IOM, emergency accommodation has been offered by LBH Housing to a nominal being released from custody who had been engaging well and was waiting for his supported accommodation to be ready in time. 1. DWP drop in sessions take place every Tuesday at Victoria Road Probation Centre 2. There are a number of ETE providers working out of the Probation Centre. Jobcentre plus (DWP) Shaw Trust National Career Service Catch 22 3. The following services working within Probation

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	<ul> <li>Supporting offenders with finance, benefits and / or debt issues.</li> <li>1. Run advice and support sessions on benefits at the Probation Centre.</li> <li>2. Regular Jobcentre liaison between Probation, IOM and the Reducing Reoffending Group</li> <li>3. Debt advice and signposting to be carried out in one-to-one Offender Manager Sessions.</li> <li>4. Debt advice training for frontline staff working with offenders. (To be aware of how to do a basic budgeting form and to be aware of the allocated limit/ trigger marks)</li> <li>5. Explore the possibility of Citizens Advice running debt advice sessions within the Probation Centre</li> <li>6. Develop a clear benefits pathway for Joint claimants: <ul> <li>A) Victims of Domestic Violence B) Perpetrators of Domestic violence</li> </ul> </li> </ul>	Improved ability to budget realistically and legitimately More positive use of time Improved Partnership working Avoiding eviction or repossession Practical financial support information for victims of domestic violence	March 2017	<ol> <li>DWP</li> <li>DWP</li> <li>DWP</li> <li>CRC &amp; NPS</li> <li>CRC &amp; NPS         <ul> <li>(LBH</li> <li>Community</li> <li>Safety to work</li> <li>with them on</li> <li>this)</li> </ul> </li> <li>CRC and NPS</li> <li>NPS/ CRC and</li> <li>WDP</li> </ol>	<ul> <li>all provide or have access to services CV writing workshops</li> <li>Jobcentre plus (DWP)</li> <li>Shaw Trust</li> <li>National Career Service</li> <li>Catch 22</li> <li>Need update from DWP. To be done on the 22<sup>nd</sup> November 2017</li> <li>DWP run advice and support sessions at the probation centre every Tuesday.</li> <li>Efua Edusei and Beverly Gayle are the Jobcentre/ DWP liaisons for IOM and the Reducing Reoffending Group.</li> <li>Update needed from CRC and NPS</li> <li>Update needed from CRC and NPS</li> <li>Update needed from CRC and NPS</li> </ul>

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	<ul> <li>Supporting offenders with drugs and alcohol issues</li> <li>1. Information and advice to be made readily available to offenders within Probation</li> <li>2. Information and Advice sheet to be compiled by WDP and made available to all frontline workers working with adult substance misusers.</li> <li>3. Increased number of drop in sessions to be offered by WDP to Offenders</li> <li>4. Emergency referrals from risk management panels to be seen within a 24hours by WDP</li> </ul>	Improved knowledge and awareness of the consequences of drug and alcohol misuse Improved confidence from partners referring into WDP Decreased drug and alcohol misuse Improved take up of health services.	March 2020 3.Baseline to be established in year 1. (Looking at a 5% increase)	1. WDP 2. WDP 3. WDP 4. WDP	<ol> <li>Drop in sessions being made available to Offenders at the probation centre. Extra advice, information and appointments.</li> <li>WDP workers are going into Probation Officers Team meetings to promote the work that they do. Further work being done around</li> <li>A satellite service has been set up and is running out of Victoria Road Probation Centre 1 day a week in order to help increase the number of sessions offered to offenders. This has been running for 4 months however the referrals into the service are slow</li> <li>A new KPI is being introduced into WDP's improvement plan. Individuals being referred</li> </ol>

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					through Risk Management panels and linked to Criminal Justice will need to be seen/ offered an appointment within a certain amount of time. (details being finalised)
	<ul> <li>Offenders who have difficulties with accommodation, education/ training/ employment, finances and substance misuse may find themselves to be part of the troubled families list.</li> <li>1. Develop a coordinated approach for risk management panels to refer into troubled families</li> <li>2. Regularly refresh risk management lists with troubled families</li> <li>3. Agree how payment by results (PBR) income should be disseminated when adopting a multi-agency approach</li> </ul>	Vulnerable families receiving extra help and funding. Smooth working relationship between partnerships and Troubled Families. Maximisation of Payment by Results claims Agreed process where PBR is distributed fairly amongst the partnership	March 2018	<ol> <li>LBH Community Safety &amp; Troubled Families</li> <li>LBH Community Safety</li> <li>Decision to made at the Reducing Reoffending Group meeting and action to be followed through by LBH Community Safety</li> </ol>	Yet to be looked into (1,2 and 3)
	<ul> <li>Addressing the mental health needs of offenders</li> <li>1. Ensure that offenders have access to primary care services in order to be referred on to mental health services</li> <li>2. The multi-agency self-assessment of suicide prevention arrangements to take into account the higher risk of suicide amongst offenders and ex-offenders</li> </ul>	A process established whereby homeless ex-offenders may register with a GP Suicide prevention approach in Havering to include consideration of suicide among offenders and ex- offenders	March 2017 August 2017	<ol> <li>Clinical Commissioning Group</li> <li>LBH Public Health</li> </ol>	1. Offenders who are classed as NFA may use their Probation Office or Drugs Service Office as their Proxy address in order to enable them to sign up to a GP service. This in turn will enable

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					<ul> <li>ex-offenders to access a variety of health services including mental health referrals.</li> <li>2. Update needed from Public Health.</li> </ul>
Enforcement & Compliance This is a joint operation between London Probation and the IOM Police Team, predominantly focusing on offenders released on licence, suspended sentence order or community payback orders. Exceptions to this will be offenders convicted of domestic abuse offences or those subject to public protection	<ul> <li>Tasking borough resources to target offenders who are not engaging, who continue to commit crime or who are not complying with their licence or court conditions.</li> <li>1. Increased police monitoring and targeting of offenders on a RAG status of red or showing no sign of engagement/ compliance</li> <li>2. Increased number of Probation appointments, extra licence conditions for offenders on order/ licence (proportionate to concerns/ risk)</li> <li>3. For IOM offenders who fail to engage for 3+ months, an intensive background check to be carried out (For example contacting HMRC, Benefits withdrawal checks, Housing checks, GB Accelerator checks etc) as a form of locating the individual</li> <li>4. For IOM offenders who fail to engage and cannot be located for 6+ months the use of the media (newspapers, internet, etc) will be considered as a form of locating the individual.</li> </ul>	Tougher monitoring and policing on offenders who don't engage and offend	March 2017	<ol> <li>Police</li> <li>CRC/ NPS</li> <li>Police</li> <li>Police</li> </ol>	<ol> <li>Nominals who are at a RAG Status of Red and not engaging are targeted according to intel which comes through. If intelligence suggests that they may be committing offences, extra police visits are arranged and local SNTs included in their targeting.</li> <li>Constantly reviewed and adjusted on a case by case basis.</li> <li>In Place – non engaging offenders who go off radar/ wanted/ fail to engage will have checks carried out on them after 3 months (unless</li> </ol>

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					required earlier) 4. In Place - the use of Media to locate offenders who go off radar/ wanted/ fail to engage for +6months
	<ol> <li>The IOM Police Team will visit offenders to:         <ol> <li>Verify they live at the address given</li> <li>Encourage them to comply with the conditions of their order or licence</li> <li>Make them aware that their conditions are being jointly monitored</li> <li>Enhance intelligence and information sharing between the MPS, London Probation and CRC.</li> </ol> </li> </ol>	Targeted and coordinated approach to monitoring offenders	March 2017	<ol> <li>Police</li> <li>Police</li> <li>Police</li> <li>Police/NPS/ CRC</li> </ol>	<ol> <li>Home visits constantly carried out.</li> <li>Compliance always encouraged.</li> <li>Offenders made fully aware that information is shared on a daily basis and cases are jointly monitored.</li> </ol>
	Offender Managers will take enforcement actions if the offender does not comply with their licence or order. This will include:, • Warning letters • Breaches, • Extra licence conditions	Effective and pro-active management of non-compliant offenders.	March 2017	1. NPS/ CRC	1. Regularly reviewed on a case by case basis.
	<ul> <li>For non-statutory cases the IOM single points of contact will support the IOM partnership with any necessary information in order to use civil enforcement powers. This will include:</li> <li>Criminal Behaviour Orders (Injunctions)</li> <li>Dispersal Orders.</li> </ul>	Effective and pro-active management of non-compliant offenders.	March 2017	1. All Partners	<ol> <li>Information is regularly shared amongst partners, however not many civil enforcement powers are currently in use against the IOM nominals.</li> </ol>

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	<ul> <li>Regular running of multi-agency risk management panels <ol> <li>Facilitate and coordinate the IOM main panel meeting on a monthly basis</li> <li>Facilitate and coordinate the IOM midmonth panel meeting on a monthly basis</li> <li>Facilitate and coordinate the MAPPA panel meeting on a monthly basis</li> <li>Facilitate and coordinate the SGV panel meeting on a monthly basis</li> <li>Facilitate and coordinate the DIP panel meeting on a monthly basis</li> </ol> </li> <li>Facilitate and coordinate the ASB &amp; Community MARAC panel to take place monthly</li> </ul>	Coordination, targeting and monitoring of resources to offenders causing the greatest amount of harm to the borough, resulting in all offenders being kept in scope and making communities safer.	March 2017	<ol> <li>LBH Community Safety</li> <li>LBH Community Safety</li> <li>NPS</li> <li>LBH Community Safety</li> <li>LBH Community Safety</li> <li>LBH Community Safety</li> </ol>	<ol> <li>Meeting is coordinated &amp; facilitated by LBH on the first Wednesday of every month.</li> <li>Meeting is coordinated &amp; facilitated by LBH on the third Wednesday of every month</li> <li>Meeting is coordinated and facilitated by NPS on a monthly basis.</li> <li>Meeting is coordinated &amp; facilitated by LBH on the first Tuesday of every month</li> <li>Meeting is coordinated &amp; facilitated by LBH on the first Tuesday of every month</li> <li>Meeting is coordinated &amp; facilitated by LBH on the last Thursday of every month.</li> </ol>